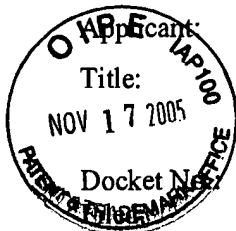


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JFW



Applicant: Prabhuram Mohan et al.

Title: METHOD AND SYSTEM TO PROVIDE MESSAGE COMMUNICATION BETWEEN
DIFFERENT BROWSER BASED APPLICATIONS RUNNING ON A DESKTOP

Docket No.: 2046.015US1
September 10, 2003
Examiner: Unknown

Serial No.: 10/660,418
Due Date: N/A
Group Art Unit: 2153

MS Amendment


Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

- ☒ A return postcard.
- ☒ A Communication Concerning Related Applications (1 pg.).
- ☒ ~~A Supplemental~~ Information Disclosure Statement (2 pgs.), Form 1449 (1 pg.), and copies of 6 cited documents.

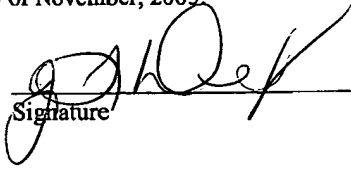
If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
Customer Number 21186

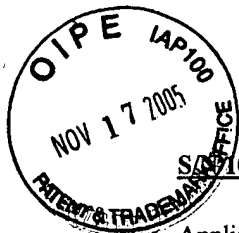
By: 
Andre L. Marais
Reg. No. 48,095

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 15 day of November, 2005.

Judy Dent
Name


Signature

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
(GENERAL)



S/O 10/660,418

PATENT**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Prabhuram Mohan et al. Examiner: Unknown
Serial No.: 10/660,418 Group Art Unit: 2153
Filed: September 10, 2003 Docket: 2046.015US1
Title: METHOD AND SYSTEM TO PROVIDE MESSAGE COMMUNICATION BETWEEN
DIFFERENT BROWSER BASED APPLICATIONS RUNNING ON A DESKTOP

COMMUNICATION CONCERNING RELATED APPLICATION(S)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Applicants would like to bring to the Examiner's attention the following related application(s) in the above-identified patent application:

<u>Serial/Patent No.</u>	<u>Filing Date/Issue Date</u>	<u>Attorney Docket</u>	<u>Title</u>
10/447250	May 27, 2003	2046.069US1	INSTANT MESSAGE PROCESSING IN A CUSTOMER INTERACTION SYSTEM
10/950239	September 24, 2004	2046.015US2	METHOD AND SYSTEM TO PROVIDE MESSAGE COMMUNICATION BETWEEN DIFFERENT APPLICATION CLIENTS RUNNING ON A DESKTOP

Continuations and divisionals may be later filed on the cases listed above, or cited to the Examiner in any previous Communication Concerning Related Applications. Applicants request that the Examiner review all continuations and divisionals of the above-listed or previously-cited patent applications before allowing the claims of the present patent application.

Respectfully submitted,

PRABHURAM MOHAN ET AL.

By Applicants' Representatives,

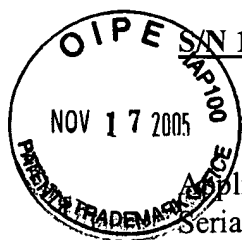
SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938
Minneapolis, MN 55402
408-278-4042

Date 11/14/05 By [Signature]
Andre L. Marais
Reg. No. 48,095

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 15 day of November, 2005.

Judy Dent
Name

[Signature]
Signature



SN 10/660,418

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Prabhuram Mohan et al.	Examiner:	Unknown
Serial No.:	10/660,418	Group Art Unit:	2153
Filed:	September 10, 2003	Docket:	2046.015US1
Title:	METHOD AND SYSTEM TO PROVIDE MESSAGE COMMUNICATION BETWEEN DIFFERENT BROWSER BASED APPLICATIONS RUNNING ON A DESKTOP		

INFORMATION DISCLOSURE STATEMENT

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In compliance with the duty imposed by 37 C.F.R. § 1.56, and in accordance with 37 C.F.R. §§ 1.97 *et. seq.*, the enclosed materials are brought to the attention of the Examiner for consideration in connection with the above-identified patent application. Applicants respectfully request that this Information Disclosure Statement be entered and the documents listed on the attached Form 1449 be considered by the Examiner and made of record. Pursuant to the provisions of MPEP 609, Applicants request that a copy of the 1449 form, initialed as being considered by the Examiner, be returned to the Applicants with the next official communication.

Pursuant to 37 C.F.R. § 1.97(b), it is believed that no fee or statement is required with the Information Disclosure Statement. However, if an Office Action on the merits has been mailed, the Commissioner is hereby authorized to charge the required fees to Deposit Account No. 19-0743 in order to have this Information Disclosure Statement considered.

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Serial No :10/660,418

Filing Date: September 10, 2003

Title: METHOD AND SYSTEM TO PROVIDE MESSAGE COMMUNICATION BETWEEN DIFFERENT BROWSER BASED APPLICATIONS RUNNING ON A DESKTOP

Page 2
Dkt: 2046.015US1

Pursuant to 37 C.F.R. 1.98(a)(2), Applicant believes that copies of cited U.S. Patents and Published Applications are no longer required to be provided to the Office. Notification of this change was provided in the United States Patent and Trademark Office OG Notices dated October 12, 2004. Thus, Applicant has not included copies of any US Patents or Published Applications cited with this submission. Should the Office require copies to be provided, Applicant respectfully requests that notice of such requirement be directed to Applicant's below-signed representative. Applicant acknowledges the requirement to submit copies of foreign patent documents and non-patent literature in accordance with 37 C.F.R. 1.98(a)(2).

The Examiner is invited to contact the Applicants' Representative at the below-listed telephone number if there are any questions regarding this communication.

Respectfully submitted,

PRABHURAM MOHAN ET AL.

By their Representatives,

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938
Minneapolis, MN 55402
408-278-4042

Date 11/14/05

By 

Andre L. Marais

Reg. No. 48,095

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 15 day of November, 2005.

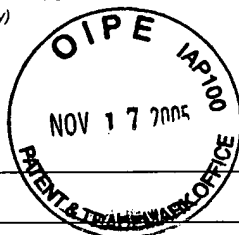
Judy Dent
Name


Signature

Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)



Complete if Known

Application Number	10/660,418
Filing Date	September 10, 2003
First Named Inventor	Mohan, Prabhuram
Group Art Unit	2153
Examiner Name	Unknown

Sheet 1 of 1

Attorney Docket No: 2046.015US1

US PATENT DOCUMENTS

Examiner Initial *	USP Document Number	Publication Date	Name of Patentee or Applicant of cited Document	Filing Date If Appropriate
	US-2005/0055458A1	03/10/2005	Mohan, P., et al.	09/10/2003
	US-2005/0111653A1	05/26/2005	Joyce, R., et al.	05/27/2003
	US-6,430,462	08/06/2002	Lubcke, Bernd, et al.	03/29/2000
	US-6,430,602	08/06/2002	Kay, Timothy, et al.	08/22/2000
	US-6,778,661	08/17/2004	Yumoto, K, et al.	02/22/2000

FOREIGN PATENT DOCUMENTS

Examiner Initials *	Foreign Document No	Publication Date	Name of Patentee or Applicant of cited Document	T ²
	JP-2000041107A2	02/08/2000	Dezonno, Anthony	✓

OTHER DOCUMENTS -- NON PATENT LITERATURE DOCUMENTS

Examiner Initials *	Cite No ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
		"ActiveBuddy and MessageVine team up to bring interactive agent technology to MessageVine?s instant messaging customers", M2 Presswire, (November 14, 2001), 2 pgs	
		"Face Time Communications and eLoyalty Parter to Deliver Access to Public Instant Messaging Networks for Call Center", FaceTime Communications Press Release, (August 14, 2001), 2 pgs	
		"FaceTime Communications and SRA International, Inc. Partner to Deliver Integrated Solutions for Financial Services Regulatory Compliance", FaceTime Communications Press Release, (November 12, 2001), 2 pgs	
		NARAIN, RYAN, "When Software Patents Go Bad", Internetnews.com, (September 13, 2002), 4 pgs	
		YUMOTO, K, et al., "Multimedia Call Distribution System", Hitachi Ltd. Japan, (September 8,), 1 pg	

EXAMINER**DATE CONSIDERED**

Substitute Disclosure Statement Form (PTO-1449)

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 809. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.
 1 Applicant's unique citation designation number (optional) 2 Applicant is to place a check mark here if English language Translation is attached